

As a reminder, effective 1/1/2020, the Nebraska Commission for the Deaf and Hard of Hearing (NCDHH) is no longer handling sign language interpreter referrals.

We have resources on our website (<https://ncdhh.nebraska.gov/referral-service/find-an-interpreter>) that include pdf documents of the following:

- Licensed Sign Language Interpreters
- Interpreter Referral Agencies
- Licensed Video Remote Interpreting (VRI) Companies

FREQUENTLY ASKED QUESTIONS (FAQs)

Q: As a registered sign language interpreter with the NCDHH referral service, I accepted and got assigned several interpreting jobs that are scheduled in 2020. Are those jobs still assigned to me?

A: YES. You are still assigned to the interpreting jobs that you accepted through the referral service. Please do continue to honor your commitments.

Q: How do I find sign language interpreters?

A: Our website, <https://ncdhh.nebraska.gov/>, has a tab titled “Find a Sign Language Interpreter.” Once you click on that tab, you will land on a page that has PDF documents all of which are able to download and print. You may contact any of the licensed interpreters listed or you may contact any of the privately owned and operated interpreter referral agencies listed to assist you in finding an interpreter.

Q: What’s the difference between an Interpreter Referral Agency and a Licensed VRI Company?

A: The interpreter referral agencies on our website have authorized us to list them as businesses that will operate much as we did when we had our referral service. You can contact any one of them, tell them what you need and they’ll take care of the rest. They will do all the work in locating an on-site sign language interpreter for you.

Licensed Video Remote Interpreting (VRI) companies uses devices such as web cameras or videophones to provide sign language interpreting services. This is done through a remote or off-site interpreter.

It is usually best to ask the consumer of interpreting services what their preference is: an on-site “live” interpreter or a remote, off-site interpreter using specialized technology.

Q: How do I choose from the list of National and State Licensed Interpreters and Interpreter Referral Agencies?

A: NCDHH cannot endorse one interpreter or agency over another. A suggestion might be to check with your consumer to see if they have a preference.