Advocacy

Trained NCDHH representatives are available to assist in educating businesses, government agencies, and other groups on ways to improve the lives of people who are Deaf or Hard of Hearing. Common issues are:

- Communication
- Americans with Disabilities Act
- Employment
- Access to entertainment, information, and social resources
- Emergency planning
- Hearing aid affordability
- Family support

Hearing Aid Banks

NCDHH coordinates hearing aid bank referrals and processes the applications in accordance with guidelines established by the Lions and Sertoma Clubs. NCDHH approves applications, informs applicants of the necessary testing and fitting procedures, and assists the applicants in the overall process.

Contact us

Lincoln
4600 Valley Road,
Suite 420 Lincoln, NE
68510

Kearney
(800) 545-6244

Scottsbluff
505A Broadway Ste
1100 Scottsbluff, NE
69361

Omaha
1313 Farnam on the
Mall
Omaha, NE 68102

North Platte
200 South Silber, Room
207 North Platte, NE
69101

Office Hours: Mon. - Fri.
8 a.m. to 5 p.m.
Weekends & Holidays: closed

www.ncdhh.nebraska.gov

Email
ncdhh@nebraska.gov Phone
(402) 471-3593 V/TTY
(402) 261-2657 VP
(800) 545-6244 Toll Free

Equipment

Short term loans of telecommunications and assistive hearing devices are available through several NCDHH programs for individuals, businesses, and organizations. Equipment available for loan at no cost includes: Amplified telephones, TTYs (teletypewriters), and Personal Listening Devices.

One of NCDHH’s most popular programs is the Nebraska Specialized Telecommunications Equipment Program (NSTEP) funded by the Public Service Commission. Through this program, every Deaf, Heard of Hearing, Deaf-Blind, and Speech Disabled Nebraskan can apply to select and receive specialized telephone equipment at no cost to them. Contact your local NCDHH office today for an application.
The State of Nebraska established the Nebraska Commission for the Deaf and Hard of Hearing, NCDHH, in 1979. At NCDHH, our mission is to be a proactive state agency, work toward building support, cooperation, and understanding regardless of hearing ability resulting in fairness and equality for all Nebraskans.

Public Presentations
NCDHH offers community education programs for businesses, schools, and service groups. Topics may include:

- Interpreter or ADA issues
- Technology
- Mental Health
- Assistive Devices
- Cochlear Implants
- Noise Awareness
- Domestic Violence/Sexual Assault
- Request a topic!

Information
NCDHH is Nebraska's source for information on deafness and hearing issues. Establishing connections with private businesses, hospitals, clinics, and leading educators statewide will ensure you have quicker access to appropriate services and resources.

- Visit any of our four offices
- Call a NCDHH representative near you
- Research online at www.ncdhh.nebraska.gov
- Subscribe to our newsletter, The Communicator

Behavioral Health
NCDHH Mental Health Services assists providers, consumers, and the general public in promoting accessible mental health, alcohol/drug, and domestic violence/sexual assault services for citizens who are Deaf and Hard of Hearing in Nebraska.

Training
Instruction for conversational sign language is available to State agencies who employ or work with people who are Deaf or Hard of Hearing. Classes are tailored to agency needs, last four to six weeks, and require a minimum of ten participants.

Media Center
Nebraska residents can check out books, DVDs, and videos covering hearing issues and instructional training for sign language users for a four week period. Our Media Center is located in our Lincoln office: 4600 Valley Road, Suite 420. You may also find a listing of our materials online at: www.ncdhh.nebraska.gov/media_center.html

Interpreter Referral, Licensing & Certification
State law requires that Deaf and Hard of Hearing people have access to licensed interpreters when communicating with state agencies, law enforcement, or the court system. NCDHH maintains a list of licensed and certified interpreters available near you. Services available are:

- Sign language interpreter licensing
- Online Interpreter Referral Service accessible as well as Emergency (after-hour) interpreter list available online at www.ncdhh.nebraska.gov
- General assistance through our referral personnel by calling (402) 471-3593 or (800) 545-6244

NCDHH oversees certification of interpreters statewide using the Quality Assurance Screening Test (QAST). We also coordinate with the nationally recognized association Registry of Interpreters for the Deaf (RID) to develop interpreters' skills.