



Program Update: Hearing Aid Bank Application Changes

Beginning July 1, 2025, all Sertoma, Lions Club, and HearU applications will be handled by the Nebraska Hearing Aid Banks (HAB), located at Barkley Memorial Center. While NCDHH will no longer approve or deny applications, we will continue to actively support Deaf, DeafBlind, and Hard of Hearing Nebraskans in accessing this program.

Why is this change happening?

This change is part of a larger effort to streamline and strengthen access to services. HAB is equipped with the infrastructure to manage the application process efficiently and consistently, allowing for quicker processing and centralized oversight.

Most importantly, this transition allows NCDHH to remain focused on supporting all Nebraskans, without being in the position of granting or denying services—a practice that does not align with our mission of equity and access for all.

What is the goal of this change?

This transition aligns with our Strategic Plan goal to “Influence Policy and Foster System-Level Change.” By working with HAB as the new application administrator, we aim to:

- Ensure a faster, more streamlined process for applicants
- Improve recordkeeping and consistency through electronic submission
- Maintain equitable access while respecting NCDHH’s role as an advocate and connector

What’s next?

While the HAB handles applications, our role as a connector, educator, and advocate remains just as strong.

Here’s what you can expect moving forward:

- **Continued Support:** NCDHH staff are available to explain program details, answer questions, and connect you with trusted providers.
- **Updated Materials:** Our website now includes the most current information on how to apply and what to expect.
- **Improved Process:** The HAB is working toward a fully digital application experience. Updates will be shared as new options become available.
- **Community Focus:** This change is part of a broader strategy to strengthen statewide services and ensure long-term sustainability.

If you have questions or request guidance, please contact your nearest NCDHH office. We’re here to support you, every step of the way.