## Guidelines for Serving Patients who are Deaf or Hard of Hearing

## N C D H

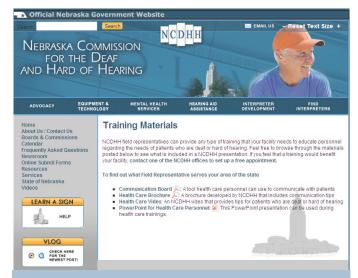
## What is your plan?

When a patient who is deaf or hard of hearing walks into your facility, what will you do?

From sign language interpreters to amplification devices, there are many issues that need to be addressed to ensure effective communication.

To help healthcare facilities develop policies for patients with hearing loss, the Nebraska Commission for the Deaf and Hard of Hearing (NCDHH) has created a website that provides a wealth of information regarding the needs of people who are deaf or hard of hearing.





## Where Do You Go?

WWW.NCDHH.NE.GOV/HEALTH CARE

The NCDHH website includes information that can help any healthcare provider improve services for their patrons who are deaf or hard of hearing. Issues addressed include:

- Admittance Procedures
- Auxiliary Aids Needed by Patients with Hearing Loss
- Interpreter Information
- Sample Policies and Intake Forms
- Telephones for People who are Deaf or Hard of Hearing
- Video Interpreting Services

WWW.NCDHH.NE.GOV/HEALTH\_CARE

